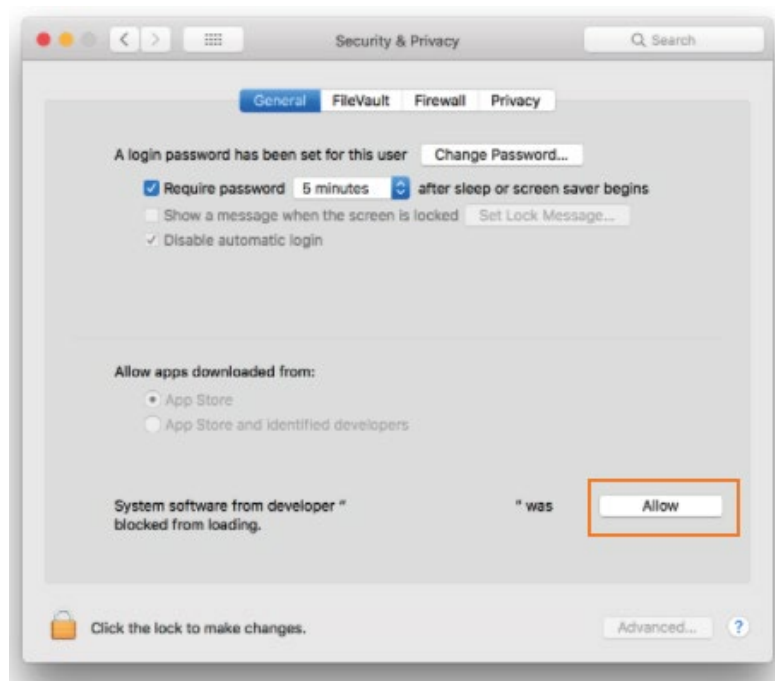


I'm getting a 'System Extension Blocked' error message after installing RME software

Starting in macOS 10.13 'High Sierra', Apple have introduced a system that will automatically prevent users from installing software that wasn't downloaded from the App Store unless the user manually allows this from System Preferences. Once the user has allowed the installation manually all other software by that developer will be allowed through automatically without having to repeat the steps.



You may see the above error message after installing a piece of RME software and restarting the computer. If you do nothing at this stage then your RME device will likely not work correctly. To fix the problem, as the error message suggests, you need to go to Apple Logo > System Preferences > click 'Security and Privacy'. In there, click the 'Allow' button in the lower right corner:.



Note that some users report this button not appearing, if this is the case you may need to reinstall our software and look here again. If the "Allow" button is NOT pressed within 30 minutes after the driver installation, this button will disappear and you will need to install the driver again to show this button.

If you encounter any problems please contact our Technical Support: support@rme-audio.de

Original information from Apple:

https://developer.apple.com/library/content/technotes/tn2459/_index.html